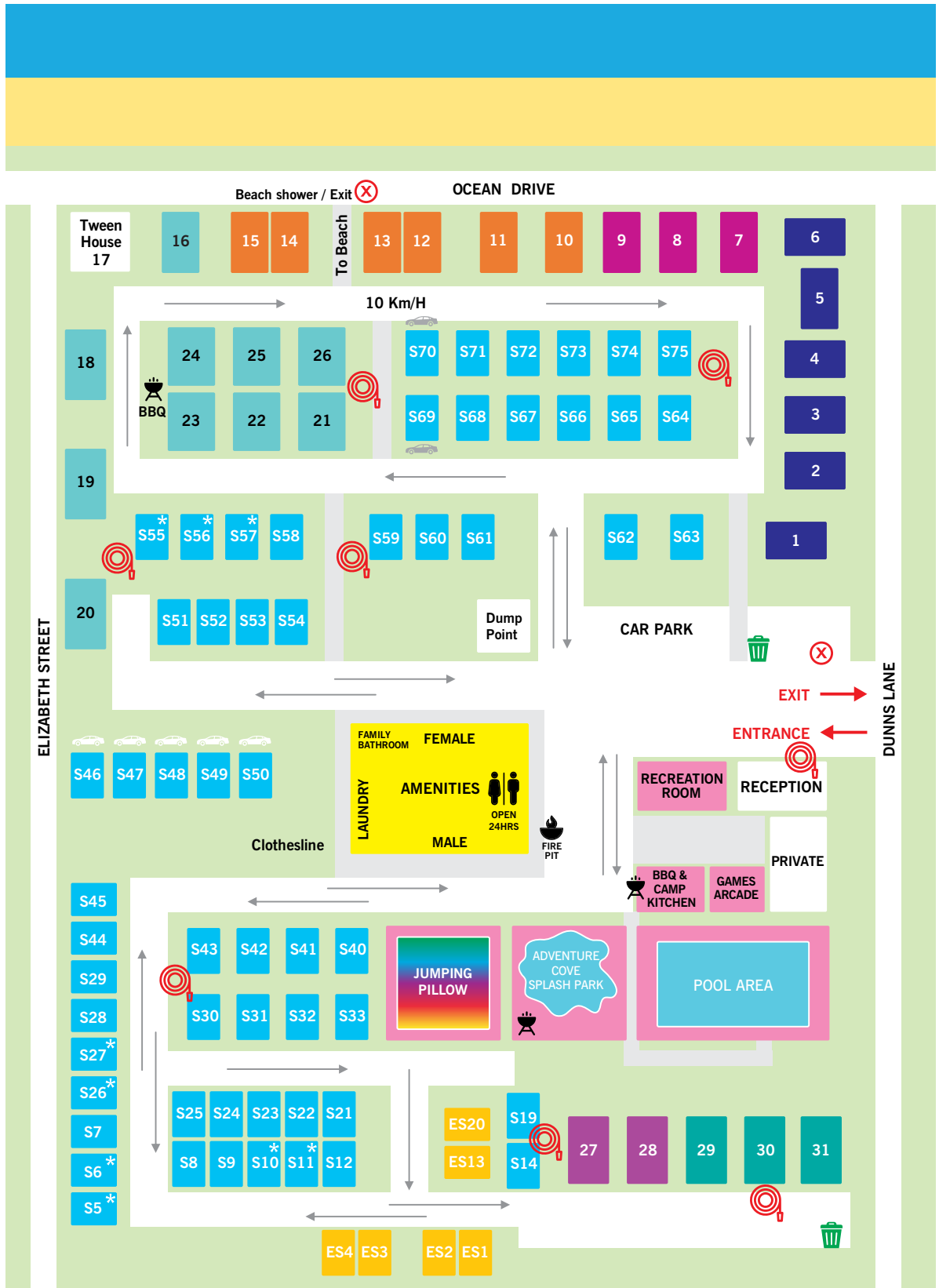




- ISLANDER CABINS
- BEACH COMBER CABINS
- SALT WATER VILLAS
- OCEAN BREEZE VILLAS
- TWEEN HOUSE
- PALM VILLA
- SEA BREEZE VILLA
- ENSUITE CARAVAN SITE
- CARAVAN SITE
- * SITE SUITABLE FOR TENTS AND CAMPER TRAILERS
- COMMON AREAS
- AMENITIES
- BINS
- BBQ
- FIRE HOSE REEL
- EMERGENCY ASSEMBLY POINT



Tween Waters Holiday Park

Dunns Lane, Merimbula NSW 2548
 Freecall (02) 6495 1530
tweenwaters@aspengroup.com.au
aspensholidayparks.com.au

TweenWaters
 Holiday Park Merimbula



Guest Information

Welcome to Tween Waters Holiday Park!

We wish all our guests a safe, happy and relaxing stay. To ensure you have a wonderful holiday experience with us, please report any issues immediately so we are given the opportunity to rectify them for you. We encourage all guests to please be considerate of others and ensure your site or cabin and other belongings are kept secure and tidy. Please read the following which applies to all guests and their visitors.

GENERAL - FOR ALL GUESTS

ARRIVAL/CHECK IN: Check in is from 2:00pm, if you wish to access your accommodation earlier it is subject to availability and must be requested at Reception.

BOATS: Boat parking is not available within the park, please contact Reception for alternate options.

FISH CLEANING: Fish cleaning is not permitted within any area of the park.

LOST PROPERTY: Please check with Reception for any lost items.

DOGS: Owners are required to adhere to conditions outlined on the Pet Registration form and dogs are to be met by a member of staff at Reception prior to entering the park.

QUIET TIME: Is to be observed between the hours of 10:00pm to 7:00am

SMOKING: Please note that smoking is not permitted inside any cabins/villas near any common areas, entrances or exits, swimming pool, splash park, and jumping pillow. As per NSW Government Guidelines.

SPEED LIMIT: within the park all roads are shared between pedestrians, bikes, and vehicles. Speed limits are walking pace only (5km).


CCTV: is used within the park for your safety.

KIOSK: Kiosk items are available at the service station on Dunns Lane.

FIRE PITS: Communal fire pits operate seasonally, registration forms, terms and conditions and wood packages are available at Reception.

SOCIAL MEDIA: We'd love you to follow us!

 [facebook.com/TweenWatersResort](https://www.facebook.com/TweenWatersResort)

 [@tweenwatersresort](https://www.instagram.com/tweenwatersresort)

CARAVAN SITES

Caravan Sites are permitted to have 1 x Caravan, 1 x Annex and 1x Car. Extra cars may be parked in the car park opposite Reception pending availability.

DUMP POINT: See map for location. Please do not empty your waste into amenity block. No nappy disposal please.

TOILETS: Please note we have Toilets that are open 24 hours a day. They are located at the Southern Entrance of the Amenities Block. Children must be supervised by an adult.

CABINS/VILLAS

All cabins and Villas are fully self-contained, however not serviced. We have placed an allocated amount of complimentary hand wash, toilet paper and hair and body shampoo within our accommodation, however any additional supplies will need to be purchased.

DEPARTURE/CHECK OUT: Strictly 10:00am unless otherwise arranged with Reception. IF you wish to check out before office hours please secure your cabin and place keys in the slot on the left hand side of Reception doors. Please note, there are no refunds for shortened length of stays.

LINEN CHANGES: Extra linen is available on request for an additional fee. Fresh linen is supplied after 7 days, for longer stays on nightly tariffs and must be requested at Reception.

BICYCLES/SCOOTERS: Are permitted to be ridden in the park with the exception of public areas, however helmets must be worn and safety signage adhered to.

JUMPING PILLOW: Use of Jumping Pillows may result in injury. Please read safety signs located in the Jumping Pillow area. NO balls allowed. Not to be used when wet. Opening times vary.

BIG SCREENS: Sporting events, Children's Movies etc are available in the Recreation Room & Camp Kitchen upon request at Reception.

RECREATION ROOM: is located adjacent to the Camp Kitchen. Opening hours may vary.

SPLASH PAD: The water is "Self-Activated". Opening times vary with seasons.

SWIMMING POOLS: Please ensure you read our safety signs and rules use of our slides and pools. All Children under 12 MUST always be supervised. Please note there are NO Lifeguards in our pool area. Children under 3 years of age are asked to wear Aqua Nappies.

EVACUATION PLAN: Please make yourself familiar with our Evacuation Plan in case of any unforeseen emergency. Please remain calm and follow instructions from staff. The Emergency Evacuation Meeting Points are in the car park opposite Reception or alternatively external to the park on Ocean Drive between Cabin 13 & 14.

THE OPERATION AND AVAILABILITY OF ALL PARK FACILITIES ARE AT THE DISCRETION OF MANAGEMENT. FACILITY OPENING HOURS MAY VARY. PLEASE REFER TO SIGNAGE ON ENTRANCES TO FACILITIES.

AFTER HOURS CONTACT: 0491 051 503

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