

Adelaide Caravan Park





Guest Information

Check out is at 10am, Please re book or vacate before 10am. We accept Cash, MasterCard, Visa, Amex & Diners

Club (Surcharge on Credit) All charges made by Adelaide Caravan Park will appear as ALV MERCHANT ONLINE, SYDNEY.

Cancellation's will be accepted up to 48hrs prior to arrival date (only Applicable for bookings on best available rate), should you cancel within 48hrs one night is charged. In the event of No-Show and Peak Periods no refund is provided.

CARAVAN PARK ACCESS / SPEED LIMIT

There is only one ENTRY & EXIT to the caravan park via the Main Entrance. The park speed limit, which is walking pace, is to avoid accidents and is for the safety of all.

VEHICLES

No Car Washing Allowed in the park. One Vehicle per site. Repairs, Services & Vehicle should not be carried out in the park without permission from Management. Please do not move/leave your vehicle onto other sites unless instructed by staff.

SECURITY

To prevent theft from occurring, please do not leave any personal items of value outside your cabin or site. Please ensure all doors are locked.

SITES/CABINS

Excess electrical cords need to be neatly run and off the ground for all sites. Water waste to be emptied into Sulage provided at dump point. Open Fires are not permitted in the park. For OH&S cabins need to remain tidy at all times. Rubbish bins are located at the centre of the park. Temporary clothes lines hung from trees & vehicles etc are not permitted.

BALL GAMES/PLAYGROUND

No ball games are permitted in the park. A large grassed area, including a basketball hoop, is located next to the caravan park. Bikes & Scooters are not to be ridden after sunset, around pathways and road entrance to the park. For the safety of all riders, helmets are to be worn at all times.

NOISE

For the comfort of all guests no undue noise is permitted throughout the day. No noise after 10pm.

GUEST KITCHEN & LAUNDRY

The guest kitchen closes at 10:00pm every night. The washing machines and dryers only take \$1.00 coins. Change is available at Reception. The Amenities block closes every day for 1 hour to clean (Please check times at the entrance of each block, a spare toilet is opened during this time)

BBC

Free BBQ's are located near the pool and near the Villa's. Please leave BBQ's clean after use for other quests.

INTERNET/WI-F

FREE WI-FI is available during your stay. Connect through your settings as Adelaide Caravan Park Free.

EMERGENCIES

If there is an emergency, please contact 000.

PETS

Unless allowed by law, Pets are not permitted in the park.

DOCTOR

If it is an emergency call 000.

For a general practitioner please call St Peters Family Practice, Ph: 8363 1033 to book an appointment. After hours, all calls are diverted to the Locum Service or you can direct call National Home Doctor Service on 13 7425.

SMOKE ALARMS

Smoke alarms are fitted for your protection. In the event of a fire, please leave all items and evacuate to the EMERGENCY MUSTER STATION and ring 000. If your alarm activates during cooking, open doors and/or windows or create air movement by fanning tea towel or similar near the alarm to dissipate smoke.

SWIMMING POOL

Children should be accompanied by an adult. The swimming pool closes at dusk every night. Please do not use towels provided in the room for the pool, we are happy to provide you with extra towels at reception.

SUPERVISION OF MINORS

Your safety is our number one priority here at Adelaide Caravan Park. Please ensure all children are supervised by Parents/Guardians to uphold park guidelines.

LOCAL INFORMATION

The Avenues Shopping Centre—114 Payneham Rd, Hackney SA 5069 (1.7kms Away)

Service Station/Car Wash/24 hour kiosk—BP Service Station, Corner of Harrow Rd & Payneham Rd & BP ONR Stepney is open 24/7.

FREE BUS—Adelaide Metro—There are 2 locations very close to the park for your convenience when catching the free Bus.

Stop 2 – Frome Road (1.4kms Away)

Stop 4 – Jerningham Street (1km Away)

All Other information is available at Reception.

DAMAGE TO PARK PROPERTY

Upon booking with us you agree: any loss or damage to park property will incur an extra fee, which may be charged to the credit card on file after your departure. This includes room damages, cleaning fees and property theft.

EVACUATION PLAN: Please make yourself familiar with our Evacuation Plan in case of any unforeseen emergency. Please remain calm and follow instruction from staff. Meeting Point is outside our Front Office. In an emergency please call 000.

FACILITY OPENING HOURS VARY WITH SEASONS. PLEASE REFER TO SIGNAGE ON ENTRANCES FOR TIMES.

RECEPTION HOURS: 8:00AM – 6:00PM NIGHT TIME MANAGER: 0498 007 791



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