



# Code of Conduct – Pet Friendly Tween Waters Holiday Park

-  Pet fee applies of \$50 per pet, per stay for cabins, sites have no charge
-  Pet bond of \$100 applies on check in, refundable after stay, the park reserves the right to deduct amount for any damages caused by the pet
-  Service animals are permitted - the property reserves the right to ask for proof
-  Pets are limited to 1 per cabin
-  Bookings for pets MUST be booked in advanced to determine availability in the park
-  All bookings for pets MUST be booked via phone
-  Park will request details of the pet and reserves the right to ask for proof of registration, vaccinations, etc
-  Tween Waters Holiday Park reserves the right to sight all pets on arrival and the discretion to make final decision upon arrival
-  Tween Waters Holiday Park is governed by the Animal Law Guide New South Wales. Dangerous or aggressive dogs are not permitted at the park
-  Pet owners will be required to sign a waiver for their pets to stay in the park
-  Pets must be always on a leash or in a cage, when not inside accommodation
-  Tween Waters Holiday Park does not have a dog off leash area located within the park. Designated dog area for Tween Waters Park is the outside the park, these areas have their own rules to be adhered to
-  Pets must not be exercised within the park
-  Tween Waters Holiday Park does not allow pet runs to be erected at any sites or cabins within the park for pets
-  Pets must be always supervised and not left unattended, this includes being left inside a tent, caravan, or cabin of or tied to site when owners are not onsite at the park
-  It is the responsibility of the pet owner to manage their pet's behaviour
-  Pet owners are personally responsible for any injuries and/or property damage losses caused by actions relating to their pet
-  Pet owners are responsible for collection and disposal of pet's waste. Please be ware this MUST be contained in plastic bags and disposed of in waste bins. Dog waste bags are located within the park
-  Pets are not permitted to enter common areas, including pool areas, camp kitchens and laundries, dues to health and safety
-  Washing of any pets must be done in designated dog washes – Tween Waters Holiday Park does not have a dog wash area
-  Any washing of pet items is to be washed in the designated pet washing machine only
-  Park Management reserves the right to ask guests to leave if any of the above is not adhered to or if the pet is deemed to be destructive, disruptive to other guests, noisy or aggressive in any way